

## **Terms and Conditions for Gas Connection to Customers**

1. NewGas Bottling Company (hereinafter called “the Company”) loans to the Customer and Customer takes on loan from the company Cylinder(s) (hereinafter called “the Equipment”) required for supply of the Company’s branded bottled LPG (herein called the “Bottled LPG”)
2. The Customer shall deposit with the company an amount in accordance with the company’s tariff in force from time to time as security for the due fulfilment of the Customer of his/her obligations hereunder. The Company shall be under no obligation with regards to the manner of use or disposal of funds received as deposit from the Customer thereon.
3. The Customer shall remain responsible to the Company for safe custody of the equipment and any accessories and shall not sell, mortgage, or otherwise dispose of the equipment or create any interest charge thereon in favour of any party.
4. The Customer shall not remove the equipment to any address other than its registered address without obtaining the prior written permission of the company’s Distributor concerned (hereinafter called “the Distributor). Further in the event of the Customer’s departure from the area serviced by the Distributor he/she shall return the equipment to the Distributor.
5. The Customer shall not attempt to repair the equipment or cause or permit anyone other than the company to do the same and shall permit the Distributor to remove the equipment for repairs from the Customers premises. The Customer shall not exchange the equipment with or have the cylinder refilled by any one other than the Company or the Distributor, nor shall he/she use the cylinder for any purpose other than as a container for gas supplied by the Company.
6. The Customer shall be liable for any loss of or damage to the equipment or any part thereof and shall reimburse to the company the value of missing or damaged equipment or the part thereof in accordance with the company’s tariff enforce on the date of reimbursement.

7. The Company and/or the Distributor shall not be responsible for any failure and/or delays in supplying the gas to Customer if such supply has been delayed/hindered or prevented by the circumstances whatsoever be the control of the company and/or the Distributor.
8. Any sale by the Distributor to the Customer of any gas appliances and their parts and accessories including the LPG hose and regulators used for connecting the appliances to the equipment shall be carried out by the Distributor on his/her own account and his/her own right.
9. The Company recommends that the Customer uses only appliances of a type approved by the Company or relevant EN and ISO standards. It shall be liable for the use of any other type of appliance.
10. All necessary installation works including the connection/disconnection of cylinder to/from the appliances and /or Pressure Regulator and the work of repairs of appliances and replacement of LPG Hose will be carried out at the Customer's expense and on his own responsibility by the Distributor and not on behalf of the Company. The fact that the Customer is supplied NewGas bottled LPG shall not be deemed to impose any liability on the company with regards to the fitness or otherwise of the installation and/or repair work. The company and/or the Distributor and/or the person authorised by either of them shall, however , have the right to inspect the installation at any time and, if considered necessary, for the reason of safety, to refuse supply of Bottled LPG to the Customer.
11. The company shall not be liable for any loss or damage caused to any person or property as a result of installation and or the use of Bottled LPG involving the Customer's installation, he/she shall forthwith inform the Distributor.
12. Both the company and the Customer shall be at liberty to terminate the contract at any time by giving the 15 days' notice in writing. On termination of this contract the Customer shall return the equipment to the company and /or the Distributor, who shall thereafter refund the balance of deposit made by the Customer with the company after deducting such amount if any as may be due to the company.

13. The Customer shall pay any duty, tax applicable imposed by the government and appropriate authority in respect of the supply of Bottled LPG to the customer
14. All personal data of the customer received by the company and/or distributor shall be kept private and used only to facilitate and enhance the supply of Bottled LPG and service offerings to the customer, or provided to affiliates of the Company to enhance their service offerings to the customer. A full copy of the company's Data Privacy policy is available at [www.newgas.online](http://www.newgas.online).

Date

Distributor Signature

Date

Customer Signature